

Nobel Tutoring Service[©]

2023-2024 brochure



REVISION HISTORY

Version	Date	Summary
1.0	07/02/2023	Initial release of the 2023-2024 brochure.
2.0	02/22/2024	Updated tutorial offerings to reflect demand and reinstated the travel surcharge for in-person tutoring sessions due to increased travel costs.



TABLE OF CONTENTS

[1.0] Introduction	04
[1.1] About Nobel's Founder	04
[1.2] About Nobel	04
[1.2.1] Vision and Mission	05
[2.0] Changes for 2023-2024	06
[3.0] Tutorial Services	07
[3.1] Primary Tutorial Services	
[3.2] College Preparatory Services	09
[3.3] Advanced Tutorial Services	09
[4.0] Nobel's Tutoring Schedule and Contact Information	10
[5.0] Rates and Payment Methods	12
[5.1] Rates for Tutorial Services	12
[5.2] Rates for Mock Exams	13
[5.3] Group Tutoring Rates	13
[6.0] Terms of Service	15
[6.1] Notice of Agreement	15
[6.2] Disclaimer	15
[6.3] Service Area	16
[6.4] Unavailable Dates	16
[6.5] Privacy Policy	16
[6.6] Tutoring Sessions	17
[6.7] Billing	18
[6.7.1] Nonpayment Policy	19
[6.8] Lateness Policy	19
[6.9] Cancellation Policy	20
[6.10] No-Show Policy	20



[1.0] Introduction

The **Nobel Tutoring Service** (hereafter **Nobel**) provides professional tutoring in the state of New York. This brochure describes Nobel's tutorial services, availability, and rates. Please keep in mind that all services and rates described in this brochure are subject to the Terms of Service outlined in section [6.0]. Please read this brochure and the Terms of Service carefully.

[1.1] About Nobel's Founder

Nelson, a.k.a. "nerdy.nel", is Nobel's founder. Nelson is a computer engineer with a lifelong passion for mathematics. He has tutored hundreds of students – from schoolchildren to senior citizens – since 2004. He has also received countless recommendations and accolades from tutees, parents, teachers, and professors for his work ethic, patience, diligence, and passion in his tutoring.

Nelson is certified by the National Tutoring Association (NTA) as an Advanced Professional Tutor. To learn more about the NTA, visit https://www.ntatutor.com.

[1.2] About Nobel

Founded on January 1st, 2016 and originally called the *nerdy.nel Tutoring Service*, Nobel is Nelson's brand of professional tutoring – primarily in mathematics, statistics, and test prep. The name is inspired by the Nobel Prizes. Nobel's logo, *Endless Horizons*©, symbolizes the wellspring of unlimited potential that one can harness through tutoring. From its inception through June 30th, 2023, Nobel has completed 921 tutoring sessions spanning well over 1,000 cumulative hours!

See section [3.0] for more information on Nobel's tutorial services.



The *Nobel Tutoring Service* and all associated elements – including the *Endless Horizons* logo – are © Nelson a.k.a. "nerdy.nel", 2016-2024. All rights reserved.

[1.2.1] Vision and Mission

Vision: Promoting Intellectual Excellence – the PIE Principle.

Mission: Empowering the thinkers of today with the knowledge, education, and confidence necessary to become the doers of tomorrow.



[2.0] Changes for 2023-2024

The changes below take effect on July 2nd, 2023. Changes in blue take effect on February 22nd, 2024.

Changes to Rates and Surcharges

- ❖ Nobel has reinstated the travel surcharge for in-person tutoring sessions due to increased travel costs. See sections [5.0] and [6.7] for more information.
- ❖ There are now three payment tiers Primary, Intermediate, and Advanced.
 See sections [3.0] and [5.0] for more information.
- ❖ Intermediate rates now apply to Precalculus tutoring.
- ❖ Mock exam rates have changed. See section [5.2] for more information.
- ❖ The payment surcharge for payments made by any means other than cash or Zelle is now the greater of \$5 or 5.0% of the total bill.
- ❖ Nobel no longer offers tutoring bundles. Nobel may offer other discounts and packages in future promotions.
- ❖ Nobel has discontinued the legacy loyalty discount. Tutees who are currently receiving loyalty rates will continue to receive those rates. Nobel may offer other loyalty discounts in future promotions.

Other Changes

- Nobel now offers tutoring in AP Precalculus and the PSAT 8/9 exam. Nobel offers tutoring in math-related courses not listed in section [3.0] on a case-by-case basis only.
- ❖ In order to prioritize the highest-demand subject areas, Nobel will no longer offer Graduate Record Exam (GRE) tutoring.
- ❖ Nobel has updated its business hours. See section [4.0] for more information.
- ❖ Nobel has revised the Primary Service Area for in-person tutoring sessions. See section [6.3] for more information.



[3.0] Tutorial Services

Nobel offers the following tutorial services (updates noted in blue):

- ❖ Professional Tutoring services include classwork review, homework help, topic mastery, and practice problems for the following:
 - o *Mathematics* all levels up to Calculus II
 - o Statistics all levels up to college-level statistics
 - o **Note:** You may request tutoring for math-related courses not listed above. Nobel offers tutoring for such courses on a case-by-case basis.
- ❖ Professional Test Prep services include test-taking strategies, sample test problems, and mock exams (including score reports) for the following:
 - New York State math tests, grades 3 through 8
 - o Regents exams in Algebra I and II, and Geometry
 - High school and college entrance exams
 - Select Advanced Placement (AP) exams

You must book an appointment to receive Nobel's tutorial services. For more information on booking appointments, see section [4.0]. For information on rates, acceptable payment methods, and billing, see sections [5.0] and [6.7].

Note: Nobel aligns its mathematics tutoring to New York State's *Next Generation* mathematics learning standards. For more information on these standards, visit http://www.nysed.gov/common/nysed/files/programs/curriculum-instruction/nys-next-generation-mathematics-p-12-standards.pdf (PDF file).

In-Person Tutoring

Nobel offers in-person tutoring on a limited basis within the Primary Service Area. In-person tutoring sessions are typically conducted in public venues such as libraries



and coffee shops; however, Nobel may also accommodate tutoring at the tutee's home on a case-by-case basis. A travel surcharge of up to \$15 per hour applies for in-person tutoring sessions. For more information on in-person tutoring sessions and the Primary Service Area, see section [6.3].

Virtual Tutoring

Nobel also offers a virtual tutoring option to make tutoring services more accessible. Virtual tutoring is available to residents of all 62 counties of New York State. Nobel uses Cisco WebEx to facilitate secure virtual tutoring sessions. When booking a virtual tutoring session, Nobel will text or email you a link that allows you to log in to the session. A one-time setup may be required for tutees using WebEx for the first time. For more information on WebEx, visit https://www.webex.com.

[3.1] Primary Tutorial Services

Nobel divides its tutorial services into three pricing tiers – *Primary*, *Intermediate*, and *Advanced*. *Primary* rates apply to the following services:

Professional Tutoring, limited to:

- o Mathematics courses taught from pre-K to 12th grade, **except** Precalculus or Calculus courses.
- o Statistics courses taught from 6th to 12th grade, except AP Statistics
- Note: Tutoring for math-related courses not listed above is available on a case-by-case basis only.
- Professional Test Prep, limited to the following Elementary and High School Prep services:
 - o New York State (NYS) math tests, grades 3 through 8
 - o Independent School Entrance Exam (ISEE all levels)
 - Secondary School Admission Test (SSAT all levels)



- Test for Admission into Catholic High Schools (TACHS)
- High School Placement Test (HSPT)
- Specialized High School Admissions Test (SHSAT)
- o Regents exams in Algebra I and II, and Geometry

[3.2] College Preparatory Services

Intermediate rates apply to the following services:

Professional Tutoring, limited to:

- o Precalculus
- AP Precalculus

Professional Test Prep, limited to:

- Preliminary Scholastic Assessment Test (PSAT) 8/9
- o PSAT 10
- PSAT/National Merit Scholarship Qualifying Test (NMSQT)
- Scholastic Assessment Test (SAT)
- American College Test (ACT) standard ACT only
- o AP Precalculus exam

[3.3] Advanced Tutorial Services

Advanced rates apply to the following services:

Professional Tutoring, limited to:

- AP courses Calculus AB, Calculus BC, and Statistics
- o Calculus I and II
- o College-level statistics

Professional Test Prep, limited to:

o AP exams – Calculus AB, Calculus BC, and Statistics





[4.0] Nobel's Tutoring Schedule and Contact Information

Summer Schedule (July 9th, 2023 through August 31st, 2023)

❖ Monday and Thursday: 6:00 PM to 9:00 PM

Regular Schedule (September 3rd, 2023 through June 22nd, 2024)

❖ Monday and Thursday: 6:00 PM to 9:00 PM

❖ Friday: 12:00 PM to 4:00 PM

❖ Sunday: 12:00 PM to 6:00 PM

For a free consultation, or to book an appointment, you may contact Nobel via:

❖ Phone: **(929)-35-NOBEL** (929-356-6235),

* Email: nobeltutor@nerdynel.me, or

❖ Nobel's official Web site: https://nerdynel.me/nobeltutoring

Professional Tutoring and Professional Test Prep sessions are typically one hour (60 minutes) long. However, Nobel may allow sessions as short as half an hour (30 minutes) or as long as two hours (120 minutes) on a case-by-case basis.

Mock exams require a specific time commitment. The table below shows the estimated time limit, in minutes, for each mock exam; these limits are based on the maximum time typically allotted for the actual exams.

Mock Exam	Estimated Time (minutes)
NYS math tests, grades 3 through 8	See Note 4



Mock Exam	Estimated Time (minutes)
	Primary 2/3/4: 60
ISEE	Lower: 140
	Middle/Upper: 160
SSAT	Elementary: 125
SSAT	Middle/Upper: 190
TACHS	145
HSPT	150
SHSAT	180
Regents exams in Algebra I and II, and Geometry	180
PSAT 8/9	145
PSAT 10 and PSAT/NMSQT	165
SAT	180
ACT	175
AP Statistics	180
AP Calculus AB and BC	195

Note 1: Nobel's services may be unavailable on certain dates. See section [6.4] for more information on unavailable dates.

Note 2: Nobel will not discriminate between appointment requests made by any of the methods described earlier in this section.

Note 3: If you call Nobel and do not receive a response, please leave a message that includes your name, phone number, and your reason for calling (i.e., tutoring inquiry or appointment request). To protect against spam, Nobel does not respond to callers who fail to leave a message or leave spam messages.

Note 4: Nobel will allot 3 hours (180 minutes) for mock NYS Math Tests. However, please note that actual NYS Math Tests are untimed.



[5.0] Rates and Payment Methods (updates noted in blue)

Nobel accepts the following payment methods:

- Cash (in-person tutoring sessions only)
- * Zelle
- Cash App
- ❖ PayPal
- ❖ Apple Pay, Google Pay, and debit, credit, and prepaid cards. Nobel accepts VISA, MasterCard, Discover, and American Express cards.

Note 1: A payment surcharge equal to the greater of \$5 or 5.0% of the total bill applies if you use any payment method other than cash or Zelle.

Note 2: A travel surcharge of up to \$15 per hour applies to in-person tutoring sessions. See section [6.7] for details on how Nobel calculates this surcharge.

[5.1] Rates for Tutorial Services

Note: If a tutoring session includes services in different payment tiers, the *highest* applicable rate applies to that session.

Service	Standard Rate
Primary tier	GEO
 Primary Tutorial Services – listed in 	\$50
section [3.1]	per hour
Intermediate tier	Ф.С.О.
 College Preparatory Services – listed in 	\$60
section [3.2]	per hour
Advanced tier	@00
* Advanced Tutorial Services – listed in	\$80
section [3.3]	per hour



[5.2] Rates for Mock Exams

Mock Exam	Standard Rate
Primary tier – short exams ❖ Mock ISEE – Primary Levels 2, 3, and 4	\$50 per session
 Primary tier – long exams Mock ISEE – Lower, Middle, and Upper Mock SSAT – all levels Mock TACHS Mock HSPT Mock SHSAT Mock NYS Math Tests, grades 3 through 8 Mock Regents exams in Algebra I and II, and Geometry 	\$105 per session
 Intermediate tier Mock PSAT 8/9 Mock PSAT 10 Mock PSAT/NMSQT Mock SAT Mock ACT – standard test only 	\$135 per session
 Advanced tier ❖ Mock AP Statistics exam ❖ Mock AP Calculus AB exam ❖ Mock AP Calculus BC exam 	\$180 per session

[5.3] Group Tutoring Rates

Nobel allows groups of two to 5 tutees to participate in a group tutoring session. Each group member receives a 25% discount.

Service	Group Rate
Primary tier ❖ Primary Tutorial Services – listed in	$\$37^{50}$
section [3.1]	per hour, per tutee



Service	Group Rate
Intermediate tier❖ College Preparatory Services – listed in section [3.2]	\$45 per hour, per tutee
Advanced tier Advanced Tutorial Services – listed in section [3.3]	\$60 per hour, per tutee
Primary tier – short exams ❖ Mock ISEE – Primary Levels 2, 3, and 4	\$3750 per session, per tutee
 Primary tier – long exams Mock ISEE – Lower, Middle, and Upper Mock SSAT – all levels Mock TACHS Mock HSPT Mock SHSAT Mock NYS Math Tests, grades 3 through 8 Mock Regents exams in Algebra I and II, and Geometry 	\$7875 per session, per tutee
 Intermediate tier Mock PSAT 8/9 Mock PSAT 10 Mock PSAT/NMSQT Mock SAT Mock ACT – standard test only 	\$101 ²⁵ per session, per tutee
 Advanced tier ❖ Mock AP Statistics exam ❖ Mock AP Calculus AB exam ❖ Mock AP Calculus BC exam 	\$135 per session, per tutee



[6.0] Terms of Service

Nobel Tutoring Service TERMS OF SERVICE version 9.1, effective February $22^{\rm nd}$, 2024

[6.1] Notice of Agreement

By booking a tutoring session with the Nobel Tutoring Service ("Nobel"), you accept and agree to the following Terms of Service ("Terms") IN THEIR ENTIRETY. This version of the Terms, version 9.1, supersedes all preceding versions.

Note: Nobel reserves the right to change the Terms at any time, with or without advance notification. Any such change would include a new version number and effective date.

[6.2] Disclaimer

Nobel's goal in every tutoring session is to equip tutees with the skills, knowledge, and understanding needed to enable superior academic performance. However, please note the following:

- ❖ Nobel will <u>not</u> do your homework, exams, projects, or other assignments in full or in part – for you during tutoring sessions!
- ❖ Nobel cannot guarantee that a session − or series of sessions − will improve academic performance or understanding of any subject, and
- Success in past sessions does not guarantee success in future sessions.



[6.3] Service Area

Nobel's general service area includes all 62 counties in New York State. Please note that Nobel will only provide in-person tutorial services within the Primary Service Area, and only if the venue is suitable and the travel time required is not excessive as determined by Nobel in its sole and absolute discretion. The Primary Service Area consists of Westchester County south of Interstate 287, The Bronx, Manhattan, Brooklyn north of Route 27, and Queens north of Route 27.

[6.4] Unavailable Dates

Nobel's services are unavailable during the following holidays and time periods:

- ❖ Summer Recess 2023 June 25th, 2023 through July 8th, 2023
- ❖ Labor Day September 4th, 2023
- ❖ Thanksgiving November 23rd 24th, 2023
- ❖ Christmas Eve and Day December 24th 25th, 2023
- ❖ New Year's Eve and Day December 31st, 2023 and January 1st, 2024
- ❖ Memorial Day May 27th, 2024
- ❖ Summer Recess 2024 June 23rd, 2024 through July 6th, 2024

Other unavailable dates may apply. Nobel lists unavailable dates on its official Web site. Unavailable dates are subject to change with or without advance notification.

[6.5] Privacy Policy

Nobel may collect basic personal information about you, such as your name, phone number, email address, and grade level. Nobel uses this information solely to:

* Respond to appointment requests, inquiries, or feedback,



- ❖ Book and confirm a tutoring appointment, or
- Process a bill for tutorial services.

Nobel keeps this information confidential and will not disclose it unless you authorize such disclosure, or it is required for legal reasons.

Note: The only information Nobel collects from minors is name and grade level.

[6.6] Tutoring Sessions

To book an appointment, you may contact Nobel using any of the methods listed in section [4.0] of this brochure. Please note the following:

- ❖ You must make your appointment request at least **24 hours** before the proposed tutoring date.
 - Note 1: All prospective tutees who are 16 years old or younger must receive permission from at least one parent or guardian to book a session with Nobel. For these sessions, parents or guardians are responsible for paying the bill.
 - Note 2: Nobel will only book group tutoring sessions with tutees requesting an appointment for the same subject matter or, for test prep and mock exams, the same exam.
- ❖ Nobel responds to appointment requests on a first come, first served basis.
- ❖ Appointments are **not** official until Nobel confirms the date and time (and for in-person tutoring sessions, the tutoring venue).
 - All appointment requests are subject to Nobel's approval. Nobel reserves the right to refuse any appointment request.
 - Nobel cannot guarantee availability of in-person tutoring sessions, even
 if you've previously received in-person tutoring. If an in-person tutoring
 session is not available, you may book a virtual tutoring session instead.



- ❖ Tutees may request an extended session if time allows. Nobel grants extensions on a case-by-case basis; however, Nobel will **not** extend any session beyond regular business hours.
- ❖ Nobel reserves the right to end any session early.
- ❖ If you behave disruptively during a tutoring session, Nobel will cancel the session and any applicable discounts. You must pay the **full** (undiscounted) cost of the session. Nobel reserves the right to **permanently** revoke tutoring privileges to excessively disruptive tutees.
- ❖ During mock exams, if you cheat or otherwise disobey the exam rules, Nobel will cancel the exam, your results, and any applicable discounts. You must pay the **full** (undiscounted) cost of the mock exam.
- ❖ Nobel is not responsible for technical issues that may arise during virtual tutoring sessions, such as issues with Cisco WebEx or internet connectivity.
- ❖ Nobel is not responsible for issues that may affect in-person tutoring sessions, such as traffic/transit delays or changes to venue operating hours.

[6.7] Billing

Nobel calculates your bill for tutorial services as follows:

Service	Bill Calculation	
	Applicable hourly rate times session	
Professional Tutoring and Professional	time, in hours	
Test Prep sessions	Note: Nobel prorates partial hours, then	
	rounds up to the nearest dollar.	
Mock exams	Applicable flat rate	
Surcharge	Calculation	
Payment surcharge for payment	The greater of \$5 or 5.0% of the bill	
methods other than cash or Zelle	The greater of \$5 of 5.0% of the bill	
Travel surcharge for in-person tutoring	Session time (in hours) times the lesser	
	of Nobel's round-trip travel cost or \$15,	
sessions	rounded up to the nearest dollar	



All bills must be paid by the end of the session. Nobel accepts all payment methods listed in section [5.0] of this brochure. Nobel accepts "split" payments – you may split your payment between multiple valid forms of payment in the same transaction.

Note 1: All charges and surcharges are nonrefundable.

Note 2: Except for Nobel's promotions or offers, Nobel will **not** provide tutorial services for less than the rates listed in section [5.0] of this brochure.

Note 3: In a group tutoring session, each group member is responsible for their own bill, unless the group unanimously designates specific payees within the group.

[6.7.1] Nonpayment Policy

If you fail to pay your bill, Nobel will assess a nonpayment penalty, as follows:

- ❖ **First infraction:** Tutoring privileges revoked until you pay your balance in full.
- ❖ Second infraction: Tutoring privileges revoked until you pay your balance in full plus a 50% penalty, rounded to the next higher multiple of \$5.
- **Third infraction:** Tutoring privileges **permanently** revoked.

Note: If you make a partial payment, Nobel – in its sole and absolute discretion – may waive this penalty, provided you pay your balance within 7 days of the session.

[6.8] Lateness Policy

You must contact Nobel if you expect to be late to a scheduled tutoring session. Otherwise, you may be subject to the no-show penalties described in section [6.10].



You are responsible for charges incurred from the **scheduled** start time, and Nobel will **not** extend the session to make up for the session time lost.

[6.9] Cancellation Policy

You may cancel an appointment by contacting Nobel at any time before your scheduled appointment. There is no cancellation fee if you cancel at least **24 hours** before your scheduled appointment. Otherwise, a \$25 cancellation fee applies.

[6.10] No-Show Policy

If you miss a scheduled tutoring session and fail to cancel the session, Nobel will declare you a no-show. A 15-minute grace period applies before Nobel cancels the session. If you no-show a session, the \$25 cancellation fee will apply, **and** Nobel will assess a no-show penalty, as follows:

- **First no-show:** Tutoring privileges revoked for two weeks (14 days).
- ❖ Second no-show: Tutoring privileges revoked for 5 weeks (35 days). You must pay the full (undiscounted) cost of the session to reinstate tutoring privileges after the 5-week penalty.
- * Third no-show: Tutoring privileges permanently revoked.

Note: If you no-show due to an emergency, Nobel – in its sole and absolute discretion – may waive this penalty.